PUBLIC OFFER

This Public Offer is a public proposal (Offer) of Olbilet LLC to enter into an agreement for the purchase of electronic tickets for cultural and entertainment events generated by the Platform in the form of a web service and mobile application, as well as to receive informational and promotional mailings, and is governed by Articles 358, 367–370 of the Civil Code of the Republic of Uzbekistan.

This Public Offer of Olbilet LLC is published on the website https://olbilet.uz and applies to all relations without exception between the Buyer and Olbilet LLC arising in connection with the conclusion of a service agreement between them related to the purchase of electronic tickets (hereinafter referred to as the "Tickets").

1. TERMS AND DEFINITIONS

1. In this Public Offer for the sale of Tickets for cultural, entertainment, sports, and other events (hereinafter referred to as the "Events"), the following terms and definitions shall have the meanings set forth below:

1.1. Agent — Olbilet LLC, which is authorized, based on agreements concluded with Event Organizers and/or other persons authorized by the Organizers, to provide through the Platform in the form of a web service and mobile application services for booking, processing, and selling Tickets for Events.

1.2. Acceptance — Full and unconditional acceptance by the Buyer of the terms of this Public Offer shall be deemed to occur upon payment by the Buyer for the Ticket.

1.3. Cancellation — Removal of Tickets from an Order with their automatic return to free sale in the System. If the Order is not paid within 15 minutes from the moment the Order process begins, it shall be automatically canceled.

1.4. Ticket — A document generated by the Platform in the form of a web service and mobile application containing a QR code and/or barcode and, where necessary, additional protection, confirming the conclusion by the Buyer of a service agreement with the Event Organizer and payment, as well as certifying the holder's right to attend the Event. The Ticket may be printed.

1.5. Reservation — An Order formed in the System consisting of one or more Tickets and pending payment by the Buyer. The reservation period is the time interval during which the Reservation is valid.

1.6. Agreements — The Service Agreement and the Cultural/Entertainment or Sports/Entertainment Services Agreement concluded (or to be concluded) under the terms of this Offer.

1.7. Service Agreement — An agreement concluded or to be concluded under the terms of this Offer between the Buyer and the Agent, under which the Agent provides the Buyer with services related to informing about the Event, booking, online sale, and issuance of Tickets for Events, as well as other related services, and the Buyer pays for such services.

1.8. Cultural/Entertainment or Sports/Entertainment Services Agreement — An agreement concluded under the terms of this Offer between the Organizer and the Buyer, under which the Organizer undertakes to ensure that the Event is held at the place and time specified on the Ticket, as well as to ensure the Buyer's access to the Event based on the purchased Ticket. The Buyer, in turn, undertakes to pay the nominal value of the Ticket.

1.9. Order — one or more Tickets for one or more Events selected by the Buyer for personal use not related to entrepreneurial activity, issued through the System and combined under a single identification number.

1.10. Event — a cultural and/or sports entertainment event, including a theatrical performance, circus show, concert in a hall, club, or open venue, exhibition, film screening, festival, show, fashion show, sports competition, excursion, as well as any other event that can only be attended upon presentation of a Ticket.

1.11. Platform in the form of the Agent's web service and mobile application — an electronic program designed for installation and use on mobile devices (smartphones, tablets, etc.), owned by the Agent and размещённая on specialized electronic platforms (Google Play, Apple Store, etc.), enabling the Buyer to use the Agent's services remotely in electronic form.

1.12. Nominal Ticket Value — the amount of money corresponding to the cost of attending the Event, established by the Organizer.

1.13. Event Organizer — state bodies and organizations, as well as self-governing bodies of citizens, legal entities or individual entrepreneurs, including non-governmental non-profit organizations (NGOs), political parties, and public associations, which, based on relevant agreements with performers, organize and conduct the Event and are responsible for its conduct before Buyers/Attendees.

1.14. Buyer — a legally capable individual who purchases Tickets through the Platform in the form of a web service and mobile application, in whose name the Order is issued.

1.15. Service Fee — funds paid by the Buyer when purchasing a Ticket through the Platform in the form of a web service and mobile application for the Agent's services related to informing about the Event, booking, forming the Order, online sale, and issuing the Ticket.

1.16. System — the Agent's Platform in the form of a web service and mobile application for the sale of electronic tickets, intended to automate the sale of Tickets on the Internet.

1.17. Website — the Agent's website https://olbilet.uz.

2. GENERAL PROVISIONS

2.1. The subject of this Offer is the provision by the Agent of services to Buyers for the sale of Tickets for Events, as well as the provision of related services.

2.2. The sale of Tickets to the Buyer is carried out exclusively under the terms of this Offer and only in the case of its full and unconditional acceptance. Partial acceptance, as well as acceptance under other conditions, is not permitted. Acceptance by the Buyer of the Agent's services under the terms proposed in this Offer indicates the conclusion of the relevant agreement between them through legally significant actions.

2.3. Refunds for sold Tickets are possible only in the event of cancellation or rescheduling of the Event, within 30 (thirty) calendar days from the date of the official publication of the announcement of the rescheduling or cancellation of the Event, on the basis of an official application submitted by the Buyer, unless otherwise provided by the terms established by the Organizer. Payments for Tickets to Events (including parks and cinemas) that took place in the established manner and within the established time frame are non-refundable. If payment was made by card (Uzcard/Humo/Visa), funds are returned only to the same card from which the payment was made. Tickets purchased at a discount, as well as complimentary tickets, are non-refundable.

2.4. A party to this Offer may only be a Buyer who purchases Tickets for Events exclusively for personal purposes not related to entrepreneurial activity. The Buyer agrees that they are not entitled to use the Ticket for advertising goods, works, or services, whether their own or those of third parties, and is also not entitled to resell the purchased Tickets to third parties.

3. PROCEDURE AND TERMS OF ACCEPTANCE

3.1. The Buyer agrees that, prior to performing the actions for acceptance established by this Offer, they have ознакомился with the terms of this Offer and other mandatory rules. The Buyer confirms that the provisions of this Offer and other mandatory rules are fully understood and fully accepted by them.

3.2. In cases where the Buyer is represented by a representative, the Buyer confirms that all actions/inactions of such person are performed with the Buyer's knowledge, consent, and in the Buyer's interest.

3.3. Acceptance is carried out by the Buyer by performing one of the following independent actions:

3.3.1. Placing an Order by the Buyer when purchasing a Ticket through the Platform in the form of the Agent's web service and mobile application;

3.3.2. Actual use of the Ticket by the Buyer/Attendee for the purpose of receiving the Event performance service.

3.4. The performance of any of the actions specified in clause 3.3 of this Offer shall be recognized by the Parties as full and unconditional acceptance by the Buyer/Attendee of all terms of this Offer without any exceptions or limitations and is equivalent to concluding an agreement in simple written form.

3.5. When ordering a Ticket through the Platform in the form of a web service and mobile application, failure by the Buyer to pay the Nominal Ticket Value and the Service Fee within 15 minutes from the start of the Order process shall result in termination of the acceptance of the Agreement terms and cancellation of the Order placed by the Buyer.

3.6. When issuing a Ticket through the Platform in the form of the Agent's web service and mobile application, the Ticket is displayed in the "Personal Account" section under the "My Orders" tab. If the Buyer has provided an email address, the Ticket is also sent to that address.

3.7. By purchasing a Ticket, the Buyer confirms that they are aware of and agree that the Event may have already started at the time of purchase.

4. PERSONAL DATA PROCESSING TERMS

4.1. By accepting the terms of this Offer, the Buyer gives their unconditional consent, in accordance with the current legislation of the Republic of Uzbekistan, to the processing by the Agent of the information provided by them and/or their personal data, carried out with or without the use of automation tools, including collection, recording, systematization, accumulation, storage, clarification (updating, modification), extraction, use, transfer, provision, anonymization, blocking, deletion, and destruction of data for the purpose of fulfilling the Agent's obligations related to the sale of Tickets, other obligations предусмотренных this Offer (including in cases where the Attendee submits a request for a refund), as well as for the purpose of complying with regulatory requirements on combating the legalization of proceeds from crime.

The period of use of the data provided by the Buyer is unlimited.

The Buyer also gives their unconditional consent to the processing and use by the Agent of the information provided by them and/or their personal data for the purpose of sending informational communications (about current events, discounts, gift certificates, greeting cards, invitations, etc.) to the phone number and/or email address specified by the Buyer, for an unlimited period until the Agent receives a written and/or electronic notification of refusal to receive such communications.

5. RIGHTS AND OBLIGATIONS OF THE PARTIES

5.1. The Buyer has the right to:

5.1.1. Receive a Ticket, provided that it has been paid for and the terms of this Offer are complied with.

5.1.2. Obtain information about the rules for Ticket sales, available Ticket categories, and other information regarding Events available to the Agent within the scope of its authority, by using the Platform in the form of a web service and mobile application.

5.1.3. Choose a Ticket payment method from those offered. At the same time, the Buyer is obliged to independently familiarize themselves with the rules for using the selected payment method.

5.1.4. Submit feedback on the Agent's performance using the contact details provided on the Website.

5.1.5. Use bonuses and discounts when purchasing Tickets, if such options are available, information about which is published on the Platform in the form of a web service and mobile application.

5.1.6. The Agent is not responsible for the quality of the Event itself, its postponement, or cancellation — such responsibility lies with the Organizer.

5.2. The Buyer is obliged to:

5.2.1. When purchasing a Ticket through the Platform in the form of a web service and mobile application, provide the necessary accurate and complete information. The Attendee acknowledges that they bear full responsibility for the information and data provided to the Agent's representatives.

5.2.2. Familiarize themselves with all restrictions of a specific Event, including those related to the admission of minors. The Buyer bears responsibility for minors for whose benefit Tickets are purchased. The Buyer fully assumes responsibility for such persons and agrees that a minor, as well as the Buyer themselves, may be denied access to the Event (or purchase of a Ticket) in case of violation of established age restrictions.

5.2.3. Pay in full the Nominal Ticket Value and the Agent's service fee.

5.2.4. Not post, publish, transmit, or distribute inaccurate or knowingly false information or messages that may cause harm to the Agent's operations or business reputation.

5.2.5. Comply with all procedures for ordering/payment, exchange, and/or refund of Tickets in accordance with the rules set out in this Offer and on the Platform in the form of a web service and mobile application.

5.2.6. Comply with the lawful requirements of Event Organizers, representatives of the venue administration, and law enforcement authorities regarding compliance with legislation, generally

accepted standards of conduct, and safety rules.

5.2.7. Take all necessary actions to ensure the safekeeping of the Ticket, as well as the data contained on the Ticket (QR code and/or barcode, etc.). Take all necessary actions to ensure confidentiality and prevent copying of the Ticket and the data contained on it (QR code and/or barcode, etc.).

5.3. The Agent has the right to:

5.3.1. Upon the Buyer's request for additional information about an Event beyond the information provided on the Platform in the form of a web service and mobile application, obtain such information from the Event Organizer and provide it to the Buyer.

5.3.2. Establish and modify service fee rates or other service charges unilaterally without prior notice.

5.3.3. Require the Buyer to comply with all procedures and rules set forth in this Offer and on the Website.

5.3.4. Cancel a placed Order if it is not paid within the Reservation period. A canceled Order cannot be restored for repeated payment, except by creating a new Order by the Buyer.

6. DISPUTE RESOLUTION

6.1. Disputes arising from the performance of an agreement concluded under the terms of this Offer shall be resolved through a pre-trial (claim) procedure. A claim must be submitted to the Agent in writing to the Agent's address, with supporting documents substantiating the claims, no later than 10 (ten) business days from the date the cause of the dispute arises. The received claim shall be reviewed by the Agent within 7 (seven) business days from the date of its receipt.

6.2. If disputes and disagreements between the Parties cannot be resolved through negotiations, they shall be resolved in the appropriate court at the location of the Agent.

6.3. In all other matters not provided for in this Offer, the Parties shall be guided by the current legislation of the Republic of Uzbekistan.

7. AMENDMENT AND TERMINATION OF THE OFFER

7.1. This Offer enters into force from the date of its publication on the Website and remains valid indefinitely.

7.2. The Buyer has the right to refuse the services provided by the Agent until the moment payment is made. Such refusal shall result in the termination of all obligations of the Agent towards the Buyer.

7.3. If one or more provisions of this Offer are or become invalid due to amendments to the current legislation of the Republic of Uzbekistan, this shall not constitute grounds for suspending the validity of the remaining provisions of the Offer.

7.4. In all matters not provided for in this Offer, the Parties shall be guided by the rules posted on the Platform in the form of a web service and mobile application and by the current legislation of the Republic of Uzbekistan.

7.5. The Buyer is not entitled to assign their rights and obligations under this Agreement to third parties without the consent of the Agent.

7.6. The Parties recognize any notices and correspondence as duly delivered if sent in written form to the address specified in this Offer. In addition, the Parties recognize the following

methods of notification under the Agreement as proper:

7.6.1. By posting information on the Platform in the form of a web service and mobile application — for notifications about changes in Event conditions (date, time, location, program, etc.), System rules, the text of the Offer, and other information concerning a wide range of persons;

7.6.2. By the Buyer's phone number and email — for notifications about any events concerning both a wide range of persons and the Buyer personally.

7.7. "Business days" under this Offer shall mean days from Monday to Friday, excluding days officially declared as public holidays and/or non-working days in the Republic of Uzbekistan.